

## Instructors

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**Owen Barton** is Workshop Manager with People Plus Consulting. As such he has gained over five years experience in developing, writing and adapting adult education curriculum aimed at empowering clients to be successful and independent in their search for employment. Through his experience in delivering highly interactive and informative workshops and presentations to diverse groups with varied socio-economic backgrounds, Owen has honed his facilitation and communication skills. Owen holds a Bachelor of Business Administration (SMU) and a post-secondary Diploma in Information Technology (ITI).

**Susanna Burns** is a Program Director at the College of Continuing Education. Her responsibilities include the Career Practitioner Certificate program and the Certificate in Adult Education. Susanna designs and delivers workshops and provides one-on-one coaching to a diverse client group on topics related to adult learning and teaching and effective communication. For several years she was one of a group of educational advisors at the Prior Learning and Assessment Centre in Halifax where she worked with people who were experiencing job loss or employment change. Susanna holds a Bachelor of Arts (Acadia) and a Master of Education in Adult Education (MSVU).

**Irene Efford** is an adult educator with experience in designing and delivering interactive, dynamic workshops. She is an effective leader in Human Resource Management, budgeting and administration with the ability to motivate staff to perform quality work in stressful situations. Over a thirty-year career, she worked in employment service delivery. Irene has taken a leadership role in promoting life-long learning with management and staff. She is efficient, adaptable and flexible with a demonstrated record of high performance and high quality.

**Crystal Janes** brings excellent interpersonal and communication skills to her role as a Case Manager with Job Junction/People Plus Consulting. She has been involved in case management in Nova Scotia and New Brunswick for the last 5 years. Crystal's previous roles include public school teacher, Employment and Career Facilitator, Youth Internship Provincial Coordinator and Career Information Specialist. In addition, her background includes expertise in needs assessment, effective job search strategies and workshop facilitation. Crystal holds a Bachelor of Education (UPEI).

**Ann Wight** has more than thirty years experience working with unemployed Canadians and training others on the skills needed to work with job seekers. Her career has included employment and career counselling, managing an employment centre, serving as CEIC regional counselling consultant and human resource management. She has been involved with the design, development and delivery of staff training programs, helped write the textbooks for the Competency Based Counsellor Training Program within the Federal Public Service. A lead trainer to the Test Interpretation and Assessment components of that program, she has continued to adjust the process to accommodate changes within the field. In addition to her work with the staff training section of her department, she has also had a few years experience teaching/facilitating continuing education courses in the counselling field for Acadia University.